

Privacy Policy

HairSwitch App

HairSwitch is provided by VITO SOFTWARE // Ravi Heyne at no cost and is intended for use as is. This policy document is meant to inform you about how the app collects, uses, and discloses your information. By choosing to use HairSwitch, you agree to the collection and use of information as described in this policy. We do not use or share your information with anyone except as described here.

Information Collection and Use

HairSwitch allows you to upload or take a photo of a face to transform the hair color or style. This photo contains face data. We do not extract biometric identifiers. The photo is used solely to generate a hair transformation result. Your photo is sent to a secure third-party AI service for automated processing. The service processes the image transiently and does not retain your photo beyond the immediate request. The result is returned to your device. We do not store your photo on any server. Generated images are saved locally on your device. You can delete individual images or your entire history at any time. Uninstalling the app removes all locally stored data. We do not use your photos for training, analytics, or advertising, and they are not shared beyond the processing service described above.

Log Data

For improving the app and troubleshooting issues, HairSwitch may collect certain technical information. If the app encounters an error or crash, it automatically collects anonymized log data through our third-party crash reporting service (Sentry). This log data can include information such as your device model, operating system version, the app's settings at the time of the crash, and the time and date of the error. This information does not include personal identifiers and is used only to diagnose and fix issues to enhance your experience. We do not combine this data with any personal details about you.

Service Providers

We employ third-party companies and individuals due to the following reasons:

- To facilitate our app
- To perform app-related services
- To assist us in analyzing how our app is used
- To report app crashes

We currently use anonymous data like device type, origin country, crash type, and settings solely to improve our app experience. We may, in the future, at our own discretion, implement additional service providers to perform one or more of the actions above. We collaborate with Google, Superwall, and Sentry, which undergo rigorous third-party audits to ensure compliance.

Children's Privacy

HairSwitch is suitable for users of all ages. We do not knowingly collect personal information from children under 13 years of age. Because the app does not require account sign-up or submission of personal details, children can use the app without providing personal data. However, if a child under 13 uses the app and submits a photo that contains personal data (such as their face), that data is handled in the limited manner described above (processed and not stored). If you are a parent or guardian and you have concerns that your child has provided us with personal information, please contact us so we can take appropriate action.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. This policy is effective as of 28.12.25

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us via our website -> <https://vito.software>.